

### Draft for consultation

The Independent Pricing and Regulatory Tribunal (IPART) and the NSW Department of Planning, Industry and Environment (the Department) are jointly responsible for developing and implementing the regulatory framework for the NSW Energy Savings Scheme (ESS).

This charter sets out how IPART engages with our stakeholders and who to approach about different aspects of the ESS.

#### We will



Make it easy to engage with us



Keep you informed and be responsive



Provide clear accurate and accessible information



Act fairly, with empathy and respect



Make timely decisions



Consult with you

#### We expect you to



Share your knowledge and ideas



Provide timely, accurate and quality information



Keep it respectful



Be open to other ideas

For information on how to have an ESS decision reviewed or to make queries about a decision, go to our [website](#)



#### IPART

Administers and regulates the ESS

#### Come to IPART to:

- ▼ find information on getting involved in the ESS and how to be compliant
- ▼ apply to be accredited
- ▼ understand ACP compliance obligations
- ▼ understand Scheme Participant obligations
- ▼ register Energy Savings Certificates
- ▼ become an approved Measurement and Verification Professional
- ▼ join our Audit Panel

#### The Department

Sets ESS Policy, writes the ESS Rule and promotes the ESS

#### Come to the Department to:

- ▼ take part in statutory and major reviews
- ▼ provide feedback on regulatory changes
- ▼ get exemption orders for Scheme Participants
- ▼ suggest changes to the ESS Rule
- ▼ participate in testing and trial of new methods
- ▼ take part in activities that promote the uptake of the ESS
- ▼ find general information about the ESS

#### Connect with IPART

Through the contact us page on the [ESS website](#) or by phone 02 9290 8452

#### Connect with the Department

Through the contact us page on [The Department's website](#) or by phone on 1300 361 967