







## Improved website content, guidance material and applications process

We are releasing a suite of improvements to key guidance material for applicants and ACPs. This includes:

- ▼ Clearer website content for ACPs, so that it is easier to find information on participating in the ESS (see 'Obligations of ACP' and 'Operating as an ACP' web pages)
- ▼ A new General Requirements Guide, which summarises the key requirements that apply to all ACPs participating in the ESS
- ▼ Updated 'look and feel' to the Record Keeping Guide
- Streamlined and simplified applications process for new accreditations
- ▼ A handy Fact Sheet providing information on undertakings applied to new accreditations
- ▼ Improved access to recent communications and publications on our central landing pages (see the 'Home' and 'About ESS' web pages)

We have made these improvements as part of an ongoing review and in response to stakeholder feedback. We hope these changes will make it easier for applicants and ACPs to understand ESS requirements relevant to them and participate successfully in the ESS.

We intend to showcase the improvements to our website, applications process and guides at the stakeholder forum in October.



## **Website Outage**

The ESS Website won't be available Friday 25 September 2020 from 8:00 AM to 2:00 PM, while we make these improvements.